

**STATEMENT AND Q&A REGARDING  
2007 MODEL YEAR ES 350 ALLEGATIONS OF UNINTENDED THROTTLE CONTROL**

03/08/07 v1

**Statement:**

The National Highway Traffic Safety Administration (“NHTSA”) has received nine consumer complaints alleging that the accelerator pedal did not properly control engine speed on 2007 Model Year Lexus ES 350 vehicles. Based upon these reports, NHTSA is currently evaluating whether an early-stage inquiry, called a Preliminary Evaluation, is necessary. A Preliminary Evaluation is an early-stage inquiry to determine if further analysis (an Engineering Analysis) is warranted, not a recall. Toyota is currently cooperating fully with the agency in its efforts to investigate the allegations.

**Q1: When did NHTSA begin its investigation of the reported cases?**

A1: As of March 8, 2007, NHTSA has not opened a formalized investigation into the allegations. Currently, they are in the process of reviewing the consumer allegations.

**Q2: What prompted NHTSA to investigate these issues?**

A2: NHTSA received nine consumer complaints alleging the accelerator pedal did not properly control engine speed.

**Q3: What seems to be the source of the problem?**

A3: Although a formalized NHTSA Preliminary Evaluation has not yet been opened, Toyota is in the midst of its own investigation. It is premature to comment on the cause until the investigation is completed.

**Q4: Are these nine complaints the only vehicles you are aware of that have experienced this problem?**

A4: Our initial focus is on the nine complaints reported by NHTSA. However, our investigation will tell us if there are more vehicles involved.

**Q5: Is this a recall?**

A5: No. This is not a recall.

**Q6: What if customers have questions or safety concerns regarding this issue, should they go to their dealer?**

A6: We remain confident in the safety of these vehicles, but if customers have any concerns at all they should feel free to contact our Lexus Customer Experience Center at 1-800-255-3987.

**Q7: Have there been any cases of deaths or injuries?**

A7: There are no reported deaths or injuries among the nine consumer allegations.

**Q8: How many ES 350 vehicles has Lexus sold that are being investigated?**

A8: There were approximately \_\_\_\_\_ model year 2007 ES 350 vehicles manufactured for sale in the United States.